Fuel

Every Thrifty vehicle is rented out with a full tank of fuel and must be returned the same. Otherwise the renter will be charged for a refill upon return based on Thrifty fuel tariffs.

Extension of Rental

Should the renter wish to extend the rental or appoint any additional drivers, it is compulsory to advise Thrifty immediately to facilitate the extension of the insurance coverage.

Surcharge

A sum of RM50.00 will be levied for services rendered, after business hours, inclusive of Sundays and Public Holidays for all locations nationwide.

Parking Fees and Traffic Fines

The renter is liable for all parking and traffic fines incurred for the duration of rental. An additional RM50 administration fee will be charged to the renter over and above any fine and penalty cost for any violation arising from the renter's use of vehicle. Thrifty retains the right to charge against the renter's charge / credit card if and when payment is due for traffic fines committed by the renter, upon receiving notification from the government authorities.

Delivery and Collection Service

Delivery and collection services will be chargeable from RM50 upwards depending on the distance and accessibility of destination from rental location.

Rent-it-here, Leave-it-there

A repositioning charge will be levied for one way rentals. Details on the charges and procedures will be made available at time of enquiry. This service is only applicable between Thrifty locations.

Vehicle Condition

Upon return, the car has to be in the same condition as when it was rented. Failing which, the renter will be liable for the cost of restoring the vehicle to its original condition.

Charges

All complaints or disputes on charges must be brought to Thrifty's attention no later than 14 days from the date of completion of rental, otherwise the amount charged in the Rental Agreement will be conclusive.

Restricted Entry

All Thrifty cars are strictly prohibited from being driven into Singapore, Thailand, Brunei and Indonesia.

Prohibited Odours

All items and goods discharging unpleasant odours are strictly forbidden from being carried in the vehicle (e.g. Durians, salted fish etc.). The renter will be liable to reimburse Thrifty on demand for all costs of eliminating such odours, including the servicing of the whole air conditioner system and the loss of rental days to Thrifty. Please be advised that smoking in Thrifty vehicles is strictly prohibited.

Thrifty Malaysia Locations EAST COAST REGION

HEAD OFFICE

3rd Floor, Block B, Lot 13A, Jalan 219, Seksyen 51A, 46100 Petaling Jaya, Selangor, Malaysia

Tel: 03-79667101 / 79667102 Monday- Friday: 0830 – 1730 hrs Saturday, Sunday & Public Holiday: Closed

WEST MALAYSIA - CENTRAL REGION

Kuala Lumpur Downtown Lot G01A-02A, Ground Floor, Wisma

MPL, Jalan Raja Chulan, 50200 Kuala Lumpur

Tel: 03-20262497 / 2498/ 2499 Monday – Saturday: 0800 – 1830 hrs Sunday & Public Holidays: 0800 – 1330 hrs

SkyPark Subang

Lot No.TC4, Skypark Subang Terminal, SkyPark Subang, 47200 Subang, Selangor.

Tel: 03 – 78400110 Monday- Saturday: 0900 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

Kuala Lumpur International Airport

(KLIA), Courtesy Counter, Lot No. CO5, International Arrival (Airside), Main Terminal Building, KLIA, 43900 Sepang, Selangor

Tel: 03 – 87766636 Monday – Saturday: 0730 – 2200 hrs Sunday & Public Holidays: 0730 –1900 hrs

Kuala Lumpur International Airport 2 (KLIA2) Lot L1-A07, Level 1, Gateway @ KLIA 2, KLIA 43900 Sepang, Selangor

Tel: 03 – 87878315 Monday- Saturday: 0730 – 2200 hrs Sunday & Public Holidays: 0730 –2200 hrs

SOUTHERN REGION

Senai Airport E10-1, Public Concourse Aeromall, Senai International Airport, 81250 Johor Bahru, Johor

Tel: 07 – 5983455 Monday - Saturday: 0900 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

For Nationwide Reservations

Contact: +603-79667101/ 7102 Email: enquiry.thrifty@simedarby.com Sime Darby Rent A Car Sdn Bhd (82398-U)

Business Hours: Mon–Fri: 0830-1730 hrs Sat, Sun & Public Holidays: Closed

Kota Bharu Airport

Lot No. L1A32 (a), Arrival Airside, Level 1, Sultan Ismail Petra Airport, 16100 Kota Bharu, Kelantan

Tel: 09-7747001 Monday - Saturday: 0800 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

NOTHERN REGION

Penang International Airport Arrival Hall, 11900 Bayan Lepas, Penang

Tel: 04-6432394 Monday – Saturday: 0730 – 2200 hrs Sunday & Public Holidays: 0800 – 1600 hrs

Ipoh Airport

Lot No L1 LTE 05 (Landside) Main Terminal Building, Sultan Azlan Shah Airport, 31350 Ipoh, Perak

Tel: 05-3112760 / 3112954 Monday – Saturday: 0900 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

Alor Setar Airport Arrival Hall, Sultan Abdul Halim Airport 06200 Alor Setar, Kedah

Tel: 04-7144959 Saturday - Wednesday: 0730 – 1600 hrs Thursday: 0730 – 1300 hrs Friday & Public Holidays: Meet Confirmed Reservations

EAST MALAYSIA

Kota Kinabalu Airport Lot L1 & L01, C5, Public Concourse, Arrival Level, Terminal 1, New Wing, Kota Kinabalu International Airport, 88740 Kota Kinabalu. Sabah

Tel: 088 – 413079 Monday - Saturday: 0800 – 1800 hrs Sunday & Public Holidays: 0900 – 1600hrs

Sandakan Airport Lot No. GFL15A, Ground Floor (Landside) Lapangan Terbang Sandakan 90719 Sandakan, Sabah

Tel: 089 – 227330 Monday – Saturday: 0900 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

Kuching Airport L1l C14, Ground Floor, Terminal Building, Kuching International Airport, 93722 Kuching, Sarawak

Tel: 082 – 454351 Monday – Saturday: 0800 – 1800 hrs Sunday & Public Holidays: Meet Confirmed Reservations

Miri Airport Lot GL 22, Arrival Concourse, Miri Airport, 98000 Miri, Sarawak

Tel: 085-614740 Monday – Saturday: 0800 – 1700 hrs Sunday & Public Holidays: Meet Confirmed Reservations

Below your Budget, Beyond your expectations

Car Rental







We are the leading Car Rental Company in Malaysia with experience of more than 30 years. We are registered as 'SIME DARBY RENT A CAR SDN BHD" and international franchisee of Thrifty Car Rental. We are offering an economical range of vehicles to business and leisure customers. Renowned as the world's leading Car Rental Company, Thrifty has always been the preferred choice for both business travelers and holiday makers.

We place the utmost importance on safety and ensure that all our vehicles are well maintained and of the best quality. To meet our customers' expectations, we focus on consistent quality service by equipping our staff with the understanding of our goals admissions. All our team members are professionally trained and devoted to offering the best solution for your transportation needs.

At Thrifty Malaysia, customer satisfaction is our priority. We remain dedicated to make our car rental services efficient and accessible to each and every traveler, whether it is for business or leisure.

We also do provide monthly and yearly lease rates for corporate user accordingly as well "Car Replacement Scheme". With outlets located throughout Malaysia, you are always assured of an affordable, reliable and pleasant car rental experience with Thrifty Malaysia.





Terms & Conditions

Rates

Rates are for a minimum of 24 hours rental. Additional hours will be calculated at one fifth of the daily rate, per hour up to maximum of 5 hours. Rates include unlimited mileage, maintenance, passenger liability protection and insurance cover of third party property damage up to RM3,000,000 and unlimited for third party bodily injuries. Rates are in Ringgit Malaysia and inclusive of 6% GST (Government Service Tax) Rates are subject to change without prior notice.

Driver's Age and License Requirements

The rented and additional driver must be between 21 to 75 years old of age for normal car categories and in possession of a valid national or international Driving License. Other nationals who hold a valid driving license in English can drive in Malaysia for a maximum of 3 months. Probational license holders will not be accepted.

Terms of Payment

Thrifty accept the following credit & charge cards: American Express, Diners Club, Visa and MasterCard.

Liability Reduction Option (LRO)

The renter shall be held responsible for all damages caused to the vehicle, including theft regardless of fault. In the event of an accident or theft, PROVIDED the renter has agreed to accept the LRO and make a police report within 24 hours from the time of the accident of theft, Thrifty shall be entitles to charge the renter an excess fee which is in accordance to the following table ("Excess Fee"). Upon the renter's acceptance and subject to the terms and conditions stipulated in the Rental Agreement, the renter's liability is limited to the Excess Fee.

Car Group	Excess Fee	LRO Per Day	LRO Per Week
A to Q	RM2,200	RM16	RM112

Super Liability Reduction Option (SLRO)

Additional purchase of Super Liability Reduction Option will entitle the renter to zero excess.

Car Group	Excess Fee	SLRO Per Day	SLRO Per Week
A to Q	Zero	RM28	RM196

Personal Accident Insurance (PAI)

The renter may also purchase Personal Accident Insurance (PAI) for a coverage of up to RM150,000 at a fee of RM8 per day or RM56 per week for all cars. The PAI covers permanent disability and deaths, which includes medical expenses of RM2,000 per person per accident based on maximum seating capacity of 5 for a car or 4WD and 8 for a MPV.

Navigation System (GPS)

The renter can add Navigation System (GPS) devices to all car rentals. Daily rental at RM25 and a maximum of RM250 will be charged per rental transaction. In the event of theft or damage to the GPS device, the renter will be subjected to an excess fee up to a maximum of RM1060.